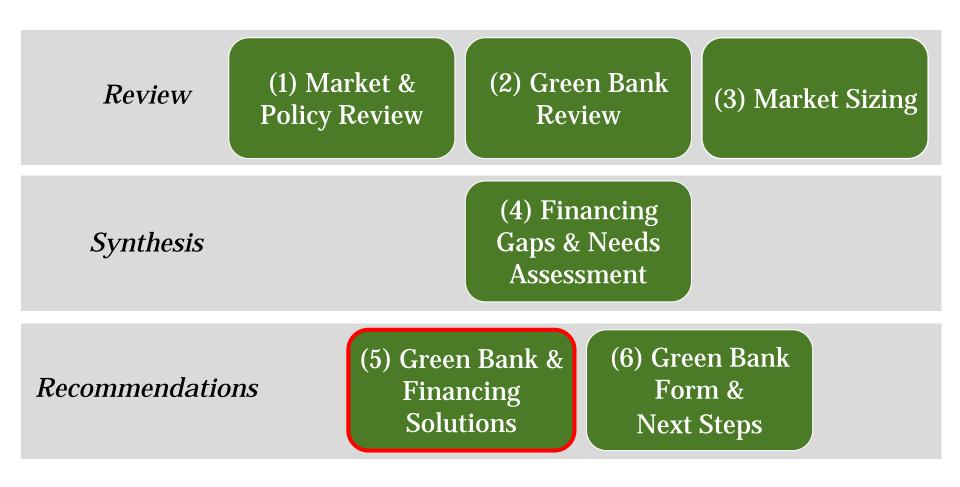


# Nevada Green Bank Study Deliverable 5 – Recommended Green Bank Solutions

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May 2016

# **Project Deliverables**





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### • 5.1 – Value of Green Bank

- 5.4 Applicable Green Bank Lessons
- 5.3 NV Green Bank Financing Solutions
- 5.4 NV Green Bank Market Development Solutions



# Market analysis points to need for increased financing, program coordination, trustworthy info

- Numerous financing gaps in clean energy market
- Lack of financing creates barriers to adoption
- Existing govt programs are scattered across utilities, state government, local government and NGOs
- No central entity for reliable, unbiased market info
- No unified effort to create a robust, clean energy economy

#### **Nevada Green Bank Solution**

Public-private financing, paired with effective demand generation and increased consumer trust can drive Nevada's clean energy economy.



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# Nevada Green Bank should draw lessons on financing and demand generation from other Green Banks

#### **Demand Generation**

- A Green Banks need to generate their own pipeline of demand cannot just make capital available
- B Cash flow is key can overcome payback period barriers by making deals net cash flow positive from the start
- C Design financing to work in concert with other state programs

### **Financing Structure & Private Sector Engagement**

- D Green Bank can sit in varying places in financing landscape to fill the market gap and to create suitable partnerships
- **E** Green Banks get greatest leverage through credit enhancements
  - Green Banks create attractive scale for private investors through warehousing



## A Green Banks need to generate their own pipeline of demand – cannot sit and wait for projects

- Not Field of Dreams "if you build it they will *not* come."
- Demand for clean energy looks different from demand for other kinds of goods & services
  - "Rational" consumers *should* want clean energy when it is cheaper
  - But few have ever thought about their energy consumption or actively engaged in an energy purchase decision
  - And those that have thought about it, place it at low priority
- Energy customers across sectors do not actively seek out clean energy solutions (and associated financing)
- As a result, without planned and focused demand generation, capital made available sits unused



## A Broad gulf between capital supply and clean energy demand must be filled by series of activities

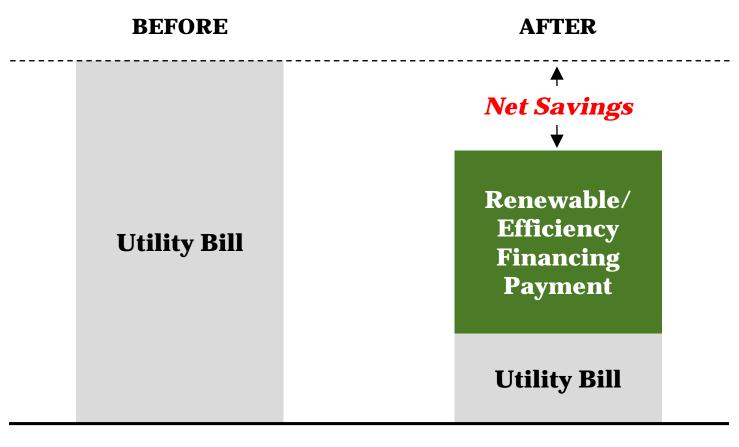
- Green Banks plus external partners must construct a pathway connecting capital to customers that makes adoption turnkey and seamless
  - Develop go-to-market channels
  - Train those channel partners (contractors, originators, ESCOs)
  - Design financing to suit precise energy service that is offered
  - Minimize project management requirements for customers
  - Make information highly accessible and easy to understand
  - Provide a central source of unbiased information for customers to make informed decisions
  - Include technical assessments to show projected savings
- All of these activities minimize barriers to adoption and simplify purchase decision for customer

## B Cash flow is key – financing can be designed to ensure customer cash flow is positive throughout project

- A large barrier to adoption of clean energy especially deep energy efficiency is the long payback period
- Many consumers & businesses will not invest their money in a technology that has a payback period > 4 or 5 years
   – Solar and deep EE can have a payback of 20 years or more
- 100% upfront financing completely changes the payback period calculus → no upfront cost to customer, so no wait to make their money back
- Rather, financing terms can be set so that loan repayment is immediately *less* than monthly savings from upgrades



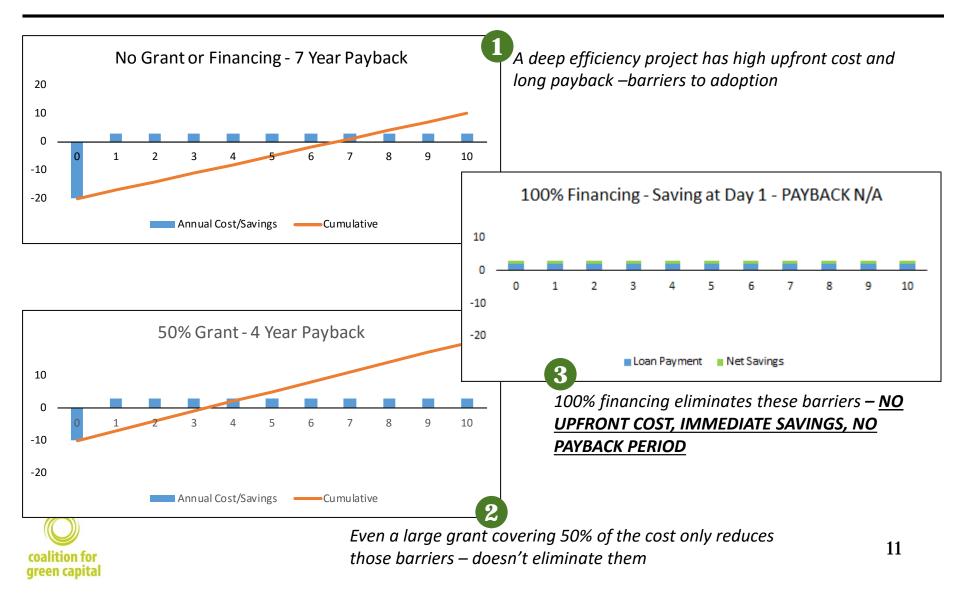
## B Financing structured so repayment plus remaining utility bill are less than prior utility bill





Grid Electricity Clean Energy Upgrade

### B Financing at appropriate term and rate means payback period no longer matters, all about cash flow



### B Aiming for net cash flow positive projects will dictate certain Green Bank behaviors

- Payback period becomes N/A no longer a concern
- Clean energy adoption now looks like a way to lower operating expenses, rather than taking on debt
- This requires Green Bank to have flexible terms
- Must conduct technical evaluation of projects to know project savings
- Gives Green Bank more confidence in accepting only the stream of savings as the pledge for repayment
- Green Banks should only finance projects that can be cash flow positive "savings-to-investment ratio" must be >1



# Design financing to work in concert with other state programs

- Often Green Banks operate in an existing and complex landscape of public programs and institutions
- Creates market confusion hard to know where to start
- Programs can overlap or leave gaps
- If not designed to work in concert rules of one program may restrict participation in another unnecessarily
- A question of central coordination/communication and careful program design



## C Coordination with other state activity and information transparency can maximize value of public dollar

- Design financing program guidelines so loans can be easily paired with any other benefits
- Ensure that your lending criteria don't prohibit using grants from other entities
- Make it easy for borrowers to use multiple public finance sources if needed
- Provide info and explain Green Bank in the broader context of state activity so customers & contractors understand how your program fits in
- This goes a long way toward alleviating market confusion and maximizes the value of public dollars

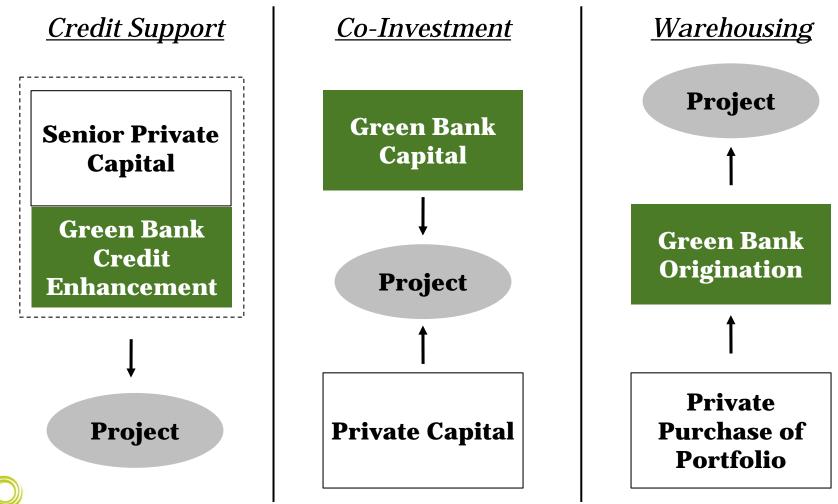


# Green Bank can sit in varying places in financing landscape to fill the market gap

- There is no hard rule about Green Banks acting as retail lender, wholesale lender, or another kind of financial intermediary
- Can lend directly to projects OR create warehouses/credit enhancements for other partners to do direct lending
- Institutional flexibility for using different financing structures helps fill requisite financing gaps
- Determination of the role a Green Bank should play is driven by the target market, the observable gaps, and the available private sector partners



D The same Green Bank can engage in all three types of lending, depending on market need



green capital

# Chosen financing strategy depends on needs of private lenders and existence of retailing partners

- Acting as a wholesale lender will be ineffective if there are no downstream origination partners
- Alternatively, providing direct loans may be unnecessary if private companies (banks, contractors, originators) are only in need of capital support (e.g. LLR) and training
- Engaging with banks (retail and wholesale) and marketing channels (ESCOs, project developers and contractors) will make clear Green Bank place in the market that will be most valuable



### **E** Green Banks get greatest leverage through credit enhancements

- Credit enhancements like loan loss reserves (LLR), partial loan guarantees, subordinated debt, and other types of insurance can draw in private capital at great scale
- A direct Green Bank loan with 100% of the capital is good a Green Bank LLR of 10% that leads to 100% financing from a private lender may be better
- Preserves public capital risk of repayment is so low, enhancement unlikely to be drawn upon
- Plus gets private lenders comfortable and familiar with clean energy lending can sooner lend on their own



# Some credit enhancements can get 10-to-1 leverage, attract 10 private dollars per single public dollar

- Credit enhancement can be offered in exchange for agreement by private lenders to reduce rates and offer better terms
  - Ensures that the benefit of the credit enhancement actually flows through to the end customer
- Standard-offer credit enhancements—available to enrolling lenders—is an efficient way to build lending network
- And because private partner is doing the underwriting and lending, their staff can quickly learn about clean energy lending practices → hastens private lender market entry



E

# Green Banks create attractive scale for private investors through warehousing

- Distributed projects (solar or EE) are often unattractive to private lenders to finance
  - Small scale
  - Varying technologies
  - Inconsistent project structures and partners
  - Differing borrowing credits
- The cost and hassle of underwriting deters market entry
- For example, small-to-medium commercial properties that aren't credit rated struggle to finance projects
  - Private banks struggle to underwrite if no credit rating
  - Capital made available often requires personal guarantee of owner



# Green Bank warehousing & aggregation can bridge this market gaps

- Green Bank directly finances projects that fall in the gap
- Takes on the market activities that private sector won't do, even though the projects are low-risk and save money
- Smaller loans can then be pooled together, creating scale and diversifying risk
- *Then* the Green Bank can bring the whole portfolio to private lenders to purchase now much more cost effective and attractive for a private lender to invest
- Green Bank can also try to set up warehouse or line of credit before making loans, but may be more challenging



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# Public-private financing solutions can support market gaps and grow target markets

# **Solar & Efficiency Solutions**

- Model Whole-home upgrade loans with deep EE & solar
- **B** Tariff-based financing for rural households, LMI, renters
- Small-to-medium business building upgrades
- Revamped Commercial PACE for larger projects
- LMI-specific program with alternative underwriting

## **Innovative Market Solutions**

- Green Bank Net-Metering Aggregation
- G Solar-plus-storage combined-financing
- EV fleet conversion & charging station network licensing



# Multiple potential product and financing structures to consider for whole-home solution

- Market assessment finds lack of simple, turn-key, statewide financing product to support whole home upgrades for both deep efficiency and roof-top solar
- Nevada Green Bank could implement one or more from proven models
  - **1** DEAL-like financing on-paycheck through employers
  - 2 Standard-offer credit enhancement to build network of lenders
  - **3** Warehouse for Energy Efficiency Lending (WHEEL) program
  - 4 New revamped Fannie efficiency mortgage product



# State's DEAL financing program for employees can be carried into private sector for easy adoption

- GOE offers Direct Energy Loan Assistance an interestfree loan to state employees for home upgrades
- Repaid through simple structure via a monthly payroll deduction from paycheck
- Similar structure can be pushed out to large employers to offer to their own staff
  - Green Bank could provide employers marketing materials, contractor networks and technical assistance
  - Green Bank could provide credit enhancement to support loan directly from employer or partner lender
  - Or Green Bank could directly provide capital for loan via employer



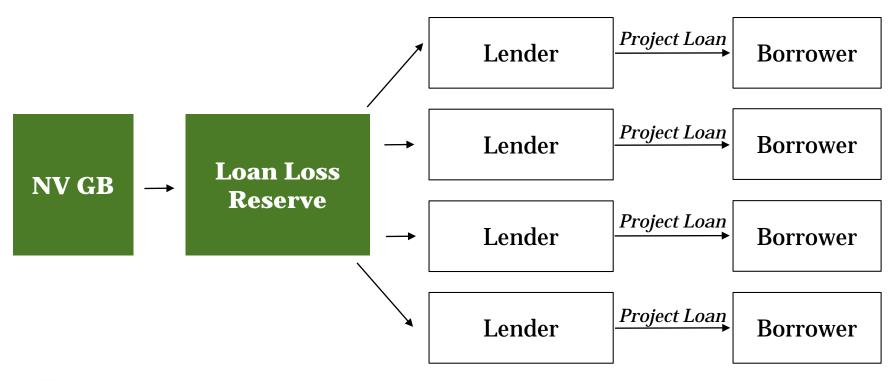
# Nevada GB could provide Standard Offer Credit Enhancements to enable network of local lenders

- One of simplest potential structures is to set aside of pool of funds to serve as a loss reserve, which a lender can draw upon in the event of loss
- Reserve would be open and available to any lender allowable under program rules
- In exchange, lender would make loans available for clean energy projects that, if designed properly, wouldn't be made without the reserve
- Range of conditions and rules to be considered



Basic structure designed to draw lenders into the market that wouldn't otherwise participate

# **Hypothetical Model for NV GB Standard Offer LLR**





# Range of product parameters to consider for credit enhancement

- What kind of lender is eligible?
  - Credit unions? Community banks? Commercial banks?
- How much loss will the reserve cover?
  - First loss or second loss reserve?
  - Up to 10% of loan amount? 20%? How much leverage can you get?
- What are the lending terms?
  - Up to the lender? Set max rates? How to ensure borrower benefits?
- What are the underwriting criteria?
   Standard limits for all lenders? Or do they set their own rules?
- What technologies are eligible?
  - Is solar included? How does that impact max loan size?
- *How is the product marketed?* 
  - Do banks do own marketing? How to reach contractors?



# Michigan Saves ran one of the first programs of this kind to support residential upgrades

#### **Home Energy Loan Program**

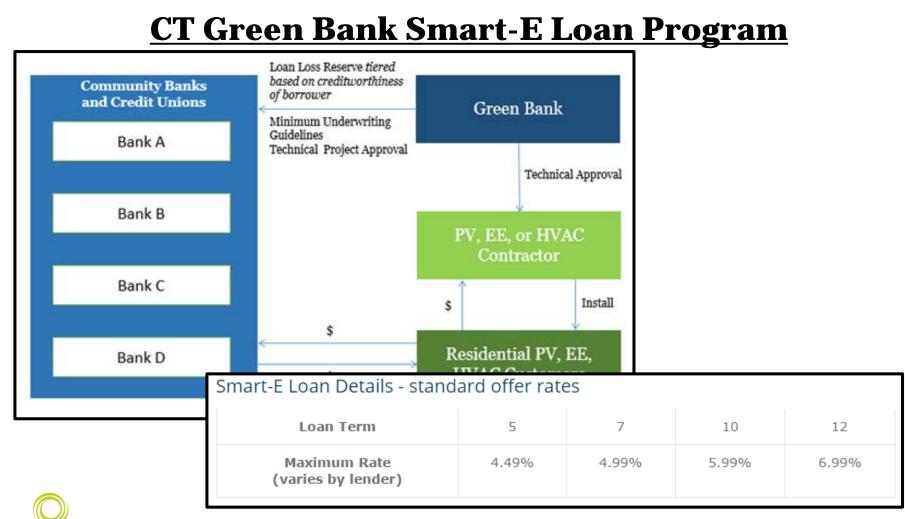
- Personal, unsecured loans up to \$30k, fixed rate not to exceed 7%, term up to 10 years depending on loan size
- Single family homes only
- Must use a program-certified contractor
- Can install pre-approved items, or get a whole-home upgrade based on comprehensive audit

#### Michigan Saves Home Energy Loan Program Lenders

LENDER .	MINIMUM CREDIT SCORE	MAXIMUM LOAN	RATES	COUNTIES SERVED
AAC Credit Union*	640	\$20,000	4.25% - 4.99%	Herman Miller employees and residents of the city of Holland
FreeStar Financial Credit Union	640	\$15,000	4.99%	Genesee, Lapeer, Lenawee, Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, Wayne and all military members within the state of Michigan
Consumers Credit Union	640	\$30,000	4.99% - 6.99%	Entire Lower Peninsula
DCECU*	640	\$30,000	4.24% - 4.99%	Dow employees and affiliates



CT has second loss reserve, ~10:1 leverage, standard underwriting, max terms, lower terms for bundles



Notes & Sources: CT Green Bank; Energize CT, at http://www.energizect.com/your-

home/solutions-list/smarte.

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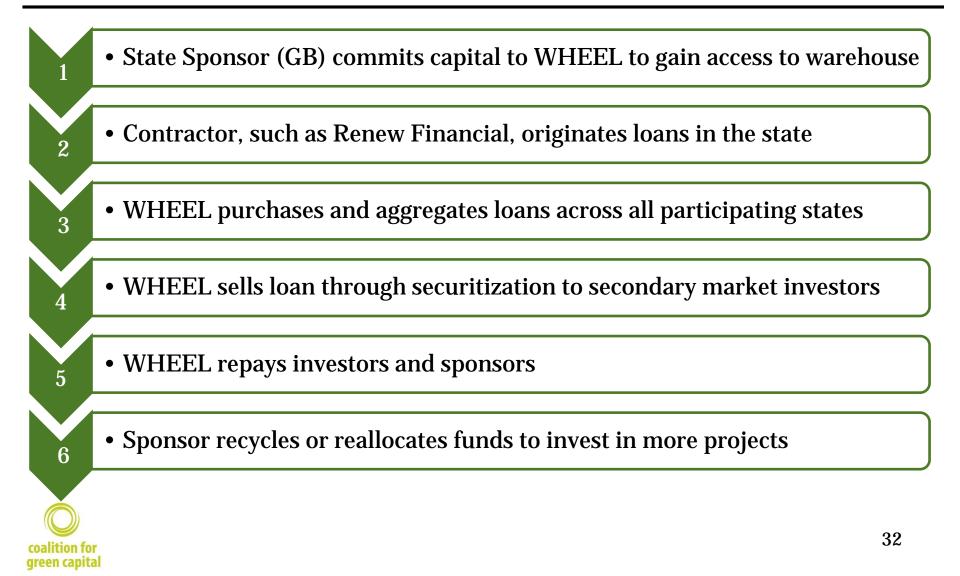
### <sup>3</sup> WHEEL product would give Nevada access to national existing lending platform & public capital markets

#### WHEEL Overview

- The Energy Programs Consortium, Pennsylvania Treasury, Renew Financial and Citi collaborated together to implement WHEEL in April 2014.
- States participate in the program to gain access to a warehouse of capital available for unsecured residential energy efficiency loans.
- Each participating state sponsor contributes public funds as socialized "structured equity" and yield support for the EE loans financed under WHEEL
- State sponsors can receive a return on their contribution into WHEEL if cash is available after securitization and senior capital holders are paid out.
- Renew Financial operates the loan program, working with a network of contractors
- WHEEL completed first securitization in June 2015, with \$12.6 million in securities backed by \$16 million in loans from PA, KY and OH.
- WHEEL rates now 9.99% to 7.99%, max loan \$20,000, min FICO at 640
- Max loan size means few renewable energy projects, almost all efficiency
- **EXAMPLE**: NY Green Bank made \$20 million subordinated capital investment into WHEEL to support extension of up to \$100 million of loans in New York.



# Nevada could follow established process for state enrollment in WHEEL, just as other states did



GB could support new Fannie efficiency mortgage product to simplify new home and re-fi upgrades



### HomeStyle® Energy Mortgage Loans

Financing to Help Your Energy-Conscious Borrowers Save

#### Fannie Mae HomeStyle Energy Efficiency Mortgage

- "HomeStyle Energy" is new, revamped EE loan product from Fannie Mae, designed to streamline home improvement lending
- Can finance efficiency improvements up to 15% of assessed property value
- Can be a new home purchase, or refinance of existing home
- Can also be used to pay off existing, higher interest debt for prior efficiency improvements (including PACE loans)
- Energy assessment required, except for streamlined \$3,500 weatherization project, Lender can deliver loan to FNMA before upgrade complete
- Lenders given \$500 per loan completed as incentive
- Built-in network of lenders; requires broader awareness in real estate industry
- New home purchases could be a milestone point when consumers consider upgrades

# On-bill financing structures open up clean energy to low-income and renters, increase lending security

#### **On-Bill Financing Mechanisms**

- As PACE is designed to increase lender security, on-bill financing mechanisms allow loans to be repaid on the existing utility bill
- Upfront costs are financed and repaid over time
- Wide variation in program structure depending on capital source, recovery, etc.

### **ACEEE Report on OBF Benefits**

- Drastically reduces or eliminates first costs for customers.
- Aligns timing of costs and benefits of energy efficiency measures, generating immediate positive cash flow—monthly energy savings are equal to or greater than the repayment charge.
- Leverages existing billing relationship between consumers and utilities.
- Can operate concurrently with a rebate program to reduce the total amount financed.
- Financing can be tied to a property (often through the meter) so that debt transfers across owners/tenants.
- Bill payment history can be used instead of or to complement a full credit report.
- Implied or actual threat of disconnection increases repayment rates.



Range of potential on-bill structures can open capital markets, streamline for utilities or increase security

## **OBR v OBF Loans v Tariff-Based Financing**

	On-Bill Recovery	On-Bill Financing	Tariff-Based On-Bill Financing
Capital Source	Private Lenders	Utility	Utility*
Financing Type	Loan	Loan	To-the-meter tariff
Obligation tied to:	Individual Borrower	Individual Borrower	Building/meter
Stays with Property?	No	No	Yes

\*Because financing is tariff-based, capital technically must come through the utility. However, underlying capital source can be any partner utility chooses.



B

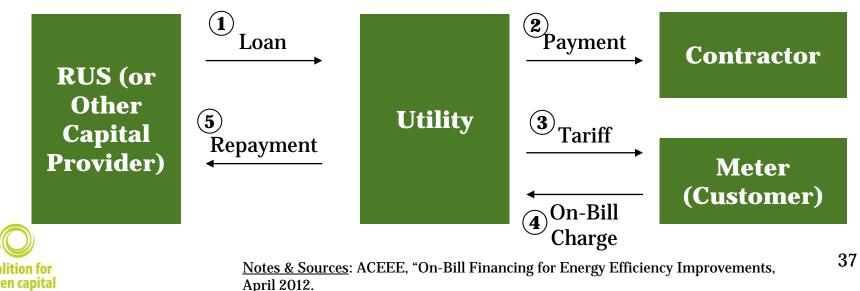
### B GB would have to work with regulator, government, utilities to set parameters and implement

- What is geographic coverage?
  - Statewide? IOUs? Rural? What form of regulatory approval needed?
- Whose capital is used?
  - Open platform for lenders? Single lender? Utility capital? Feds?
- *Tied to the meter?* 
  - Tariff-based system to stay with property? Or unsecured loan?
- *Shut-off provision included as security?* 
  - Is power shut off if customer pays electric bill, but not financing?
- Bill neutrality requirement?
  - Must projects save money every month? Or can it fluctuate?
- What help do implementing utilities need?
  - Are utility systems capable? Who pays for upgrades if needed?



### B Pay-As-You-Save (PAYS) tariff-based system is strong example of using cheap capital in rural communities

- PAYS is designed for easy adoption by rural utilities, to allow customers to lower energy bills with cheap financing
- Tariff-based, tied to the meter, repaid with fixed charge
- No loan, no lien charge, by rule, is less than savings
- Utilizes low-cost loans from USDA Rural Utility Service
- Well-suited for Nevada rural communities



### B On-bill in Nevada could expand market access in ways that other solutions cannot

- Requires broad utility engagement likely easiest to start with co-ops and munis in rural parts of state
- Huge benefit of OBF is opening up clean energy markets for renters and low-income households that presently are effectively shut-out
- Tariff-based solution brings most security, cheapest capital, though requires most utility & regulator engagement
- From customer standpoint, low perceived complexity, not a loan so no new debt
- Would need to compensate utility for any added costs



# Control Large market of small and medium size commercial buildings that are too small for PACE

- "Resi-mercial" market upgrades that are more similar to residential size less than \$50,000
- Segment struggles to find energy-specific loan products because businesses are difficult to underwrite
  - No business-form of FICO score
  - Business are too small for Credit Ratings
- Most commercial lenders decide it is too time-consuming (i.e. expensive) to underwrite this segment
- Means only lending solutions are credit cards (~25% interest) or loans with personal guarantees from owners

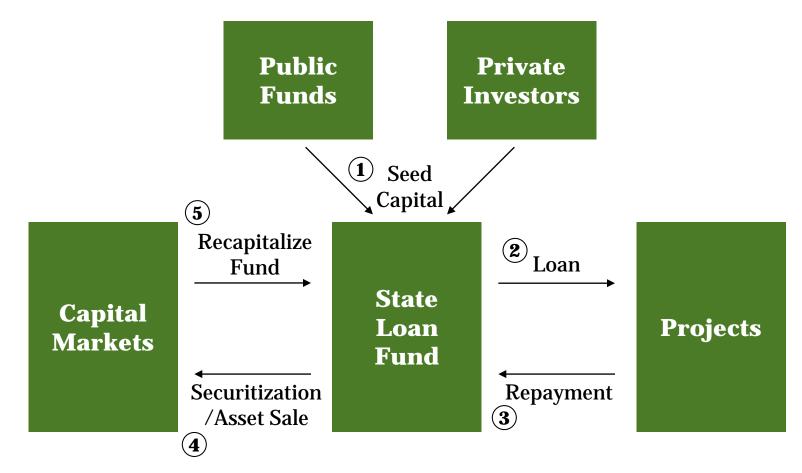


# ONE Nevada GB could create a direct lending product for small businesses, based on revolving loan model

- Nevada GB provides loans directly to businesses
- Develops its own standardized underwriting criteria to minimize costs
- Loans would be placed a in revolving pool, so capital is recycled over time
- Can accelerate volume of lending by securitizing loan pool once it reaches critical scale that it then becomes attractive to private capital providers
- Deployment requires contractor training, energy assessments and technical assistance to ensure uptake



C Direct lending model with revolving loan fund paired with securitization requires starting seed capital





# New York loan product pairs energy assessments, technical assistance to support small businesses

#### **Green Jobs Green New York**

- Loan program operated by state energy office (NYSERDA)
- Targets small biz and single-family
- Two options for small business loan

   participation loan via partner lender and on-bill repayment
- For participation loan, NYSERDA provides 50% of loan capital at low rate to pair with remaining capital from partner lender at market rate
- Lender collects and remits payment back to NYSERDA
- NYSERDA lead gen through partner contractors that perform qualified energy assessments

### GREEN JOBS | GREEN NEW YORK



"Results demonstrate that small business customers benefit from dedicated project implementation assistance, including assistance identifying and accessing financial incentives and low-interest energy efficiency financing, to help lower the cost of implementing energy efficiency improvements recommended on Qualified Energy Assessments." – GJGNY Annual Report



<u>Notes & Sources</u>: NSYERDA Green Jobs – Green New York February 2016 Monthly Update; Green Jobs – Green New York 2015 Annual Report, Reporting Period Ending June 30, 2015, Final Report, September 2015.

## Commercial PACE product is well-suited for mediumto-large projects, but current structure is unworkable

- Commercial PACE is proven model, with growing market now over a quarter billion dollars
- Most effective commercial PACE program in the country is operated by CT Green Bank through statewide model
- Commercial PACE in Nevada requires significant reframing
- <u>Should not</u> be presented as just one more kind of SIDbased investment implemented by municipality
- Instead, should be viewed as a building upgrade product that happens to use tax system to collect/secure repayment
- PACE statute should be pulled out of NRS section related to SIDs break link between projects and municipal bonding



# Nevada could follow lead of others, create statewide program, significantly simplify statute

- Enable a simplified model where any taxing entity can pass single resolution to enroll in statewide platform
- Taxing entity still collects payment, but more akin to on-bill collection or payroll-based collection under DEAL
- Have a statewide program to operate PACE in any county that enrolls (e.g. CT or RI) or create statewide district (CO)
- Financing structure simplified, move away from muni bond
  - Could have open platform, where any capital provider can make a direct PACE loan to any building
  - Or could have GB-funded loan product if no private activity
  - No municipal bond needed



# E Large LMI gap in Nevada, most existing solutions aren't tailored to LMI needs

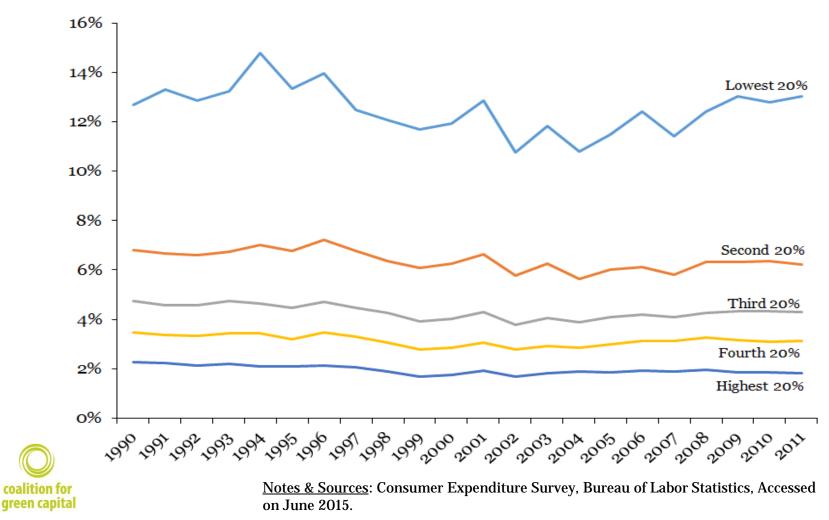
- Low-to-moderate income (LMI) households typically are underserved by existing clean energy solutions
- However, these households have highest energy burden (energy costs as % of disposable income)
- So LMI community needs clean and cheap energy solutions more than any other segment of the market
- New, dedicated LMI solutions for home energy efficiency are needed to reach this market



# Energy burden is greatest for those who can least afford to pay high energy bills

Ε

#### **Utility Cost as % of Disposable Income by Income Quintile**



**46** 

## Specific considerations for LMI products

- Alternative Underwriting Criteria
  - Lower FICO score? Different Debt-to-Income Ratios?
  - OR, use different factors entirely, like utility bill payment history
- Meeting LMI Household Needs

   Simplicity, turn-key solutions, little time and attention required
- Debt limitations
  - Can households take on more debt? Can non-debt solutions, like tariff-based financing, be more suitable? Or PACE
- How to Address Renters
  - Split-incentive barrier prevents straight loan products for renters; LMI population disproportionately rents

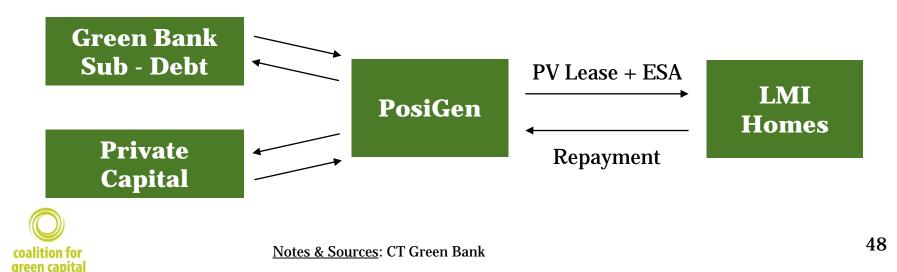


E

# NV could adapt CT LMI product to focus on deep efficiency, potentially add solar when economical

#### **CT Green Bank PosiGen Financing**

- PosiGen offers standardized rooftop solar leases specifically for LMI households
- Fixed system size, 20 year lease, no escalator, fixed payment \$55-\$75 per month
- Optional efficiency upgrade with savings guarantee, standard/limited set of measures
- Alternative underwriting criteria only considers utility-bill payment history
- Does not look at FICO scores or debt-to-income ratios
- Relies on community-based marketing to reach and engage with target customers
- CT Green Bank made \$5 million subordinated debt investment in lease fund



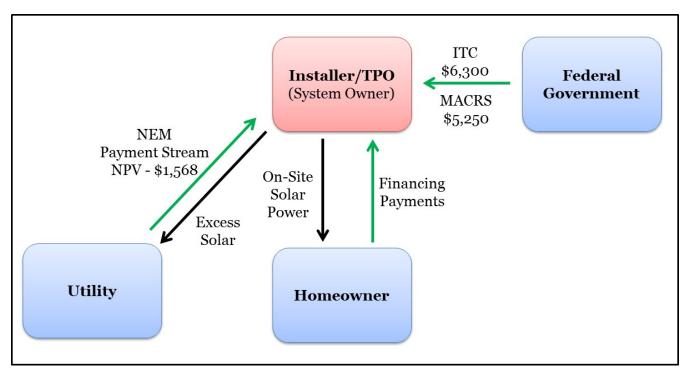
### F Green Bank can aggregate net-metering payments, produce value for customers, certainty for utilities

- Rather than pay out NEM over time, Green Bank pays customer upfront, Green Bank "aggregates" NEM streams from utility
- Value of upfront "rebate" is higher for customer because of Green Bank's lower discount rate
- Real energy costs lower than current NEM construct, monthly payments are the same when rebate used to pay down principal
- Utility has known annual costs, while still allowing for rapid, but predictable solar market growth



With normal net-metering, customer realizes value over time, heavily discounted future payments

#### <u>Value Flow Chart for Nevada Solar Lease with Traditional</u> <u>Net-Metering Structure Under Standard Assumptions</u>



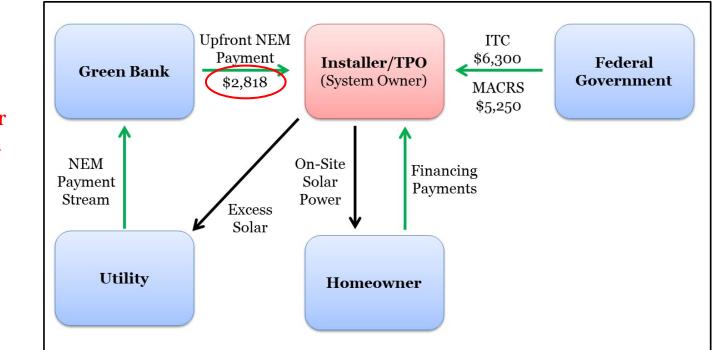


<u>Notes & Sources</u>: Assumes 6kw system in Las Vegas; installed at \$3.50/w, 30% ITC and MACRS present value equal to ~25% of install cost; generation based on PVWatts data; assumes 0.5% annual degradation; assumes homeowner discount rate of 15%; household load profile data from Hugh Wynne et al., "U.S. Utilities – Has Nevada Created the First U.S. Market for Residential Energy Storage." Uses real net-metering and electricity rates from https://www.nvenergy.com/renewablesenvironment/renewablegenerations/NetMetering.cfm.

50

With aggregation, owner realizes higher upfront value immediately, using Green Bank's lower discounting

#### <u>Value Flow Chart for Nevada Solar Lease with Aggregated</u> <u>Net-Metering Structure Under Standard Assumptions</u>



51

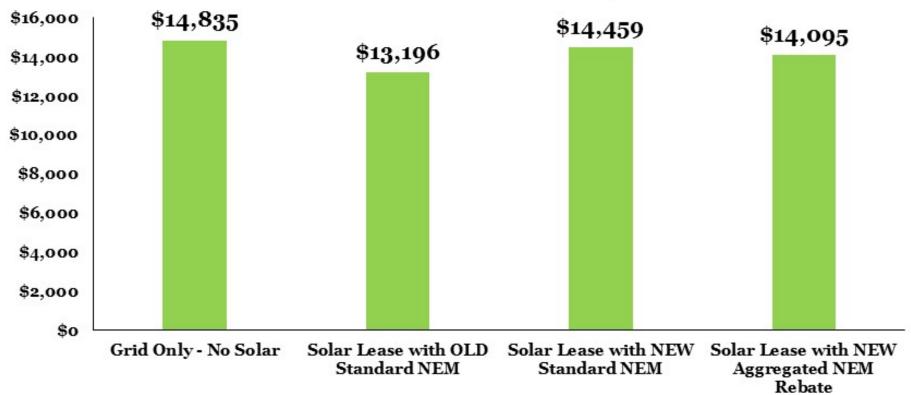
Upfront NEM "Rebate" is higher because of Green Bank's lower Discount Rate

F



<u>Notes & Sources</u>: Assumes 6kw system in Las Vegas; installed at \$3.50/w, 30% ITC and MACRS present value equal to ~25% of install cost; generation based on PVWatts data; assumes 0.5% annual degradation; assumes green bank discount rate of 4%; household load profile data from Hugh Wynne et al., "U.S. Utilities – Has Nevada Created the First U.S. Market for Residential Energy Storage." Uses real net-metering and electricity rates from https://www.nvenergy.com/renewablesenvironment/renewablegenerations/NetMetering.cfm. Real energy costs are lower, and monthly total energy bills are equivalent to current NEM structure







F

<u>Notes & Sources</u>: Same assumptions from prior slides. Grid only prices and old NEM rates from https://www.nvenergy.com/renewablesenvironment/renewablegenerations/NetMetering.cfm. Assumes customer 52 NEM rebate is used to pay down borrowed principal F Simpler process and certain cost for utility that still allows rapid, but predictable solar growth in Nevada

### **Simpler Payment Process**

- Presently, utility has to make monthly payments, of variable amounts, to thousands of customers in perpetuity
- Green Bank aggregation allows utility to pay just one entity and leave it to Green Bank to manage customer payments

### **Known Cost of Net-Metering**

- Utility can pay Green Bank expected cost of NEM, based on industry and regulator projections, at start of year, creating total annual certainty
- Sends signal of total amount of NEM rebate available to market that year

### Solar Growth Continues, but Predictably

- Up to Green Bank to distribute rebates to market in manner that maximizes deployment given set amount of rebate
- Green Bank could hold reverse auction and award rebates to installers seeking least amount of rebate per install, downward pressure on costs
- May result in more solar than predicted, but utility cost is already known



New net-metering rates create market opportunity for customer-cited storage paired with solar

### <u>Estimated Annual Savings from Installing Battery for</u> <u>Existing Residential Rooftop PV Owner</u>

	Annual Savings
Battery + Non-TOU Rates	~\$140
Battery + TOU Rates	~\$220

- Lower NEM rates means that selling excess power back to grid has less value opportunity for battery storage
- New time-of-use (TOU) rates mean solar owners can arbitrage price differences, increase value of excess power by offsetting grid consumption when most expensive
- Significant upfront cost to installing solar, though, for either new or retrofitted system financing is critical

G

# GB could support EV conversions, both through direct fleet financing and through innovative network design

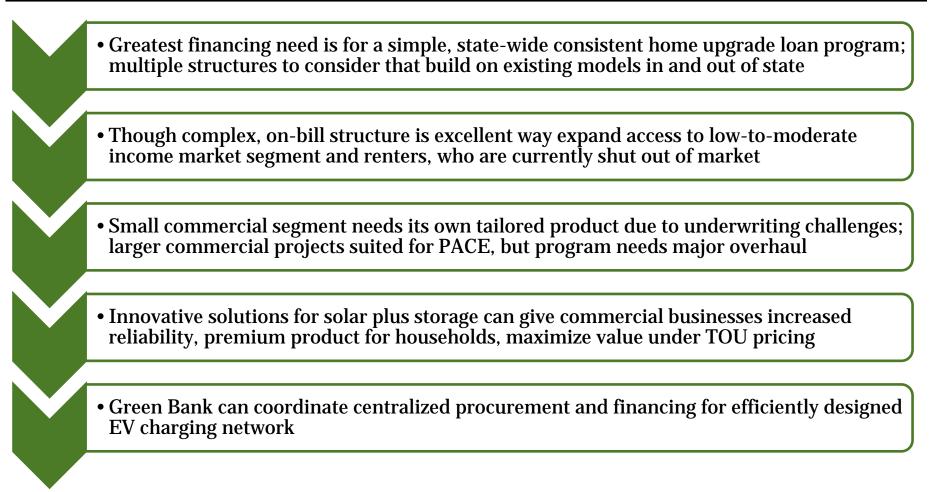
- EV Fleet Conversion with ESCO-style Financing
  - Public fleets well-suited to partial or full conversion with EVs
  - No upfront cost in ESCO-like financing and equipment usage plan
  - Third-party owns vehicles, fleet operator pays usage fee (financing charge) over time, third-party manages charging /maintenance
  - Cost of capital is key driver of economic viability Green Bank could support financing, extend offer to large employers (Casinos)

### Green Bank to License/Finance Charging Network

- New EVs simultaneously need new public charging
- Most charging done at home and work place, but still need optimally located public charging stations
- Green Bank can hold reverse auction to find third-party that needs lowest payment in order to build optimized public charging network
- Green Bank provides financing, licensee builds network, gets charging revenue for set period of time
- Others may build stations, too, but only licensee gets GB financing



## Key Takeaways





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- 5.1 Value of Green Bank
- 5.2 Applicable Green Bank Lessons
- 5.3 NV Green Bank Financing Solutions
- 5.4 NV Green Bank Market Development Solutions



Market development solutions can increase consumer confidence and grow demand for clean energy

### **Market Transparency & Reliability**

- Contact point for customer inquiries
- B Central repository of unbiased market information
- **G** Consumer protection

## **Demand Generation & Marketing**

- D Turnkey product design
- **D** Contractor training on financing products
- Community-based marketing

### Simplified Government

- G Single website for info across all programs
- Unified branding
- Program coordination across entities



# Nevadans need a clear and designated point of contact to understand process & offers they may be given

- Research consistently found market confusion over who plays the role of market "referee"
- Who to call to help understand a PPA or an efficiency audit or to learn about financing
- Green Bank can play that central point of contact
- 411 for clean energy solutions in Nevada
- Market reliability & trustworthiness is essential for growth
- Reduce burden from GOE and others, reduce market confusion



# As single point of contact, Green Bank could be central repository for market and program information

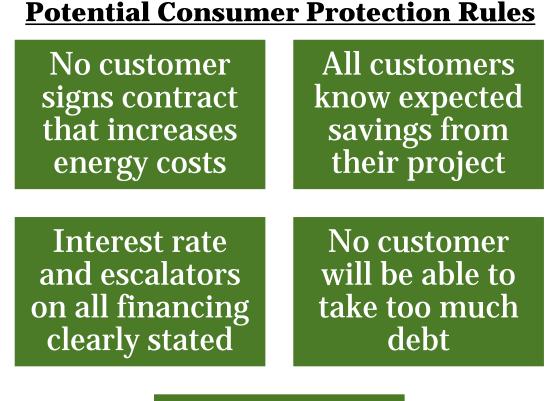
- Provide introductory info on clean energy technologies
- Clear explanation of full range of programs, rebates, financing across all entities, not just Green Bank
- Paint road map of steps in order to actually adopt technology so process is clear to customers
- Simple explanation of financial benefits of adopting clean energy (i.e. calculating bill reductions)
- Facilitate price transparency, offer reviews for contractors
- Create the "Kayak" or "Yelp" for clean energy services



B

### G Green Bank can develop and implement consumer protection rules through its programs

- Any new financing and burgeoning market could be susceptible to bad business practices
- Green Bank can protect customers
- Can develop specific rules in partnership with key stakeholders



No customer can take on PACE so combined loan-tovalue exceeds 90%



Green Bank can overcome barriers to demand by designing products with turn-key customer adoption



#### **Elements of Turn-Key Program Design**

- Technology package tailored to customer's needs
- Matched with appropriate finance & rebate package
- Simple & clear economic value proposition
- Minimal need to make complex decisions
- Make adoption more like buying a car



# Most important marketing channel for financing is contractors

- Financing products cannot be offered in vacuum
- Green Bank must consider how products reach customers
- Contractors are most logical go-to-market channel
- Therefore, must be well-trained on financing products available, understand how the products work
- Explain to contractors how to sell the benefits of adoption with financing no upfront cost, savings from day one
- <u>Green Bank should design product design details in</u> <u>partnership with contractors to ensure product fits sales</u> <u>cycle and fits contractor needs</u>



# Green Bank can also leverage community-based marketing models – word of mouth from neighbors

- Often best way to learn about a clean energy product is from a friend or neighbor.
- More credibility than high pressure sales or door to door

#### **Solarize Program at CT Green Bank**

- Pier-to-pier marketing program for rooftop solar
- Administered at a town or neighborhood level
- Residents with existing solar systems ("solar ambassadors") host open houses and BBQs
- Neighbors learn about how the system works and see actual neighbor utility bills
- "Groupon" style tiered pricing model: the more neighbors sign up, the lower the pricing tier and cost per customer
- Installers save money: on marketing costs and installation costs due to bulk neighborhood audits and installs
- Installers pass these savings on to customers through lower tier "Groupon" pricing

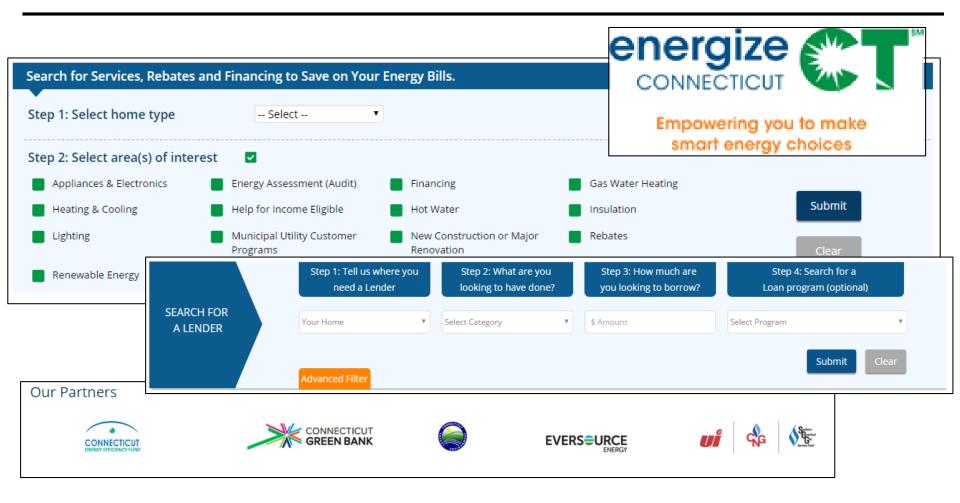




# Single website and brand across all state clean energy programs is essential to simplify market for customers

- Statewide, single brand and website for all programs no matter the administrator can maximize govt efficiency
- Doesn't require single administrator website can sit above complex system of multiple programs
- But from customer standpoint, all looks the same
- Website can direct customers to different programs based on type, needs, geography and interests
- Includes everything from utility rebates to local tax breaks
- User friendly interface allows any kind of customer to learn about full package of support available to them
- •\_Single statewide brand reduces customer confusion

# Energize CT provides model of single, unified brand and website that allows tailored searches for programs



# By coordinating programs across entities, public dollars can be used at maximum efficiency

- Utilities, contractors, GOE, Green Bank all coordinate to make programs designed to work together
- Financing should be easily paired with utility rebates, so that a customer can seamlessly get both benefits
  - Any homeowner getting a loan for an efficiency upgrade is automatically offered all applicable rebates
  - Rules aligned so that contractors can easily operate in both utility programs and Green Bank financing programs
  - If utility programs are designed to emphasize certain kinds of technology adoption, Green Bank products should match
- Do not want programs working across purposes so customers are forced to choose



## **Key Takeaways**

- Today, Nevada lacks a centralized, trustworthy source of information on clean energy
- Green Bank can play role as market "referee" providing unbiased data & information
- New consumer protection measures can be implemented to ensure no Nevadan signs a contract that increases energy costs or puts them in precarious financial situation
- Green Bank can enable demand, not just offer financing, but designing programs to reach customers in a turn-key fashion minimize barriers to adoption
- By coordinating financing, rebates and other activities across different entities, Green Bank can reduce market confusion and create simple pipeline for customer engagement
- By designing financing products to work in concert with rebates through well-trained contractors government can ensure public dollars reach customers efficiently





# **Thank You & Appendix**

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